13th WORLD CONGRESS
ON SNOW, MOUNTAIN AND WELLNESS TOURISM

25 - 27 March 2026 · Ordino · ANDORRA

www.mountainlikers.com



Organizers

Comú d'Ordino

Govern d'Andorra

UN Tourism

Andorra
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Mountain Regions



General Information Note

1. Introduction
2. Participation
3. Arrivals and Departures
4. Programme
5. Accommodation
6. General Information

1. INTRODUCTION

The **13th World Congress on Snow, Mountain and Wellness Tourism** will take place at the Andorra la Vella Congress Centre (Andorra), from **25 to 27 March 2026**. The host parish (region) is Ordino.

This information note provides details on administrative and logistical aspects, along with other relevant information related to your participation in the event.

1.1. Event location

CENTRO DE CONGRESOS DE ANDORRA LA VELLA

Address: Plaça del Poble, s/n, AD500 Andorra la Vella
Web: https://www.turismeandorralavella.com/es/turismo-mice/
Map: https://goo.gl/maps/syw5uTiHJNQUSagW9



1.2. Congress overview

Name: 13th World Congress on Snow, Mountain and Wellness Tourism
Dates: 25–27 March 2026
Host: Parish of Ordino · Andorra
Event location: Centro de Congresos de Andorra la Vella
Organizers: Government and the seven municipalities of Andorra, UN Tourism
Participants: Approximately 350 participants, including:

- Government officials from national tourism administrations/agencies
- Regional and local authorities
- UN Tourism Affiliate Members
- Representatives from the private sector, tourism infrastructure companies, and academia

Official languages: Spanish, French, English, Catalan
Official website: www.mountainlikers.com

1.3. Contact Information

ONU Turismo	Technical Secretariat of the Congress
Mrs. Chloe Bougeard Project Specialist, Market Intelligence, Policies and Competitiveness (MIPC) cbougeard@untourism.int	Mr. Toni Corominas Technical Secretariat of the Congress +376 885 272 info@mountainlikers.com www.mountainlikers.com

2. PARTICIPATION

2.1. Responses to invitations

Participants are kindly requested to confirm their attendance by registering online on the official Congress website at the registration link as soon as possible and no later than **March 2, 2026**.

2.2. Registrations and identification badges

Registration for the Congress is free for UNWTO Member States (in particular, National Tourism Administrations and National Tourism Offices) and Affiliate Members, but registration is mandatory. These participants must request their invitation code from cbougeard@untourism.int in order to register online free of charge.

Participants who register with the code provided will receive a registration confirmation along with a QR code. This must be presented at the Andorra la Vella Congress Center to collect accreditation on Wednesday, March 25, 2026.

All participants are requested to wear their identification badges during the Congress, as well as at social events, activities, and technical visits.

2.3. Entry formalities

To enter Andorran territory, you must have a passport that is valid for at least three months. The Principality of Andorra does not require any type of visa and is not part of the Schengen Area.

Access to the Principality is possible via France or Spain. For this reason, all non-EU citizens travelling to Andorra must check with the French or Spanish embassies or consulates (depending on the country of entry) regarding the need for a visa to enter the Schengen Area and, where applicable, apply for and process the corresponding visa.

Where necessary, the person concerned must apply for a double-entry Schengen visa in order to be able to leave and re-enter the Schengen Area without difficulty. If you plan to enter and leave the Principality on several occasions, you will need a multiple-entry visa.

For more information, visit the website of the Andorran Ministry of Foreign Affairs: https://www.exteriors.ad/en

3. ARRIVALS AND DEPARTURES

3.1. By plane / by train / by bus / by car:

For more information: https://visitandorra.com/en/visitor-information/how-to-get-here/

Andorra does not have any airports within its territory, but there are several international airports within a 200 km radius, including Toulouse-Blagnac (TLS), Carcassonne (CCF), Girona-Costa Brava (GRO), Barcelona-El Prat (BCN), and Reus (REU). The closest airport, Aeroport d'Andorra-La Seu (LEU), is located about 28 km away, in **La Seu d'Urgell – Alt Urgell (province of Lleida)**, a town on the border with Andorra.

For those participants who prefer to travel by bus, please visit the following link: https://visitandorra.com/es/informacion-para-el-visitante/como-llegar/#bus

3.2. Transfer to Andorra



The Technical Secretariat of the Congress in Andorra can book, upon payment, a direct transfer from the airport to Andorra.

To book and check the price of this service, delegates are kindly requested to contact the Technical Secretariat of the Organization, whose contact details are provided in section 1.5 of this note, indicating their arrival and departure details and chosen accommodation.





4. PROGRAMME

4. 1. Congress Programme

The Congress programme will take place over two days, **March 25 and 26**, with thematic sessions that will include panel discussions, presentations, as well as gastronomic experiences, visits, and cultural activities in Ordino and the surroundings of the Andorra la Vella Congress Center.

On Friday, **March 27**, congress attendees will have the opportunity to participate in a technical visit with exclusive activities in Ordino.

For more detailed information on the speakers of the sessions and their biographies, please refer to the Congress website: https://mountainlikers.com/en/

4.2. Working Languages

The working languages of the Congress are **Spanish**, **French**, **English** and **Catalan**. Simultaneous interpretation of the presentations into these languages will be provided.

4.3. Technical and Leisure Visit*

Participation in the technical visit on **Friday, 27 March 2026, from 09:00 to 18:00**, is free of charge for registered Congress participants; however, the number of places is limited. Participants wishing to join must send an email indicating the activities they wish to take part in to info@mountainlikers.com. The registration deadline is **15 March 2026**. Places will be allocated on a first-come, first-served basis.

**The programme of technical and leisure visits is subject to change. Further information on the activities will be available shortly on the Congress website.*

5. ACCOMMODATION

The Technical Secretariat of the Congress has negotiated special rates with hotels for participants of the 13th World Congress on Snow, Mountain and Wellness Tourism.

The list of hotels is available at the following link: **Hotels for participants**.

Participants are kindly requested to contact the hotels directly as soon as possible to make their reservations. The special rates offered by the official hotels apply only for the dates of the Congress.

Please check the specific procedures regarding early check-in and late check-out times, as well as the conditions for cancellations or changes. The Congress Secretariat is not responsible for participants' accommodation bookings.

For additional information regarding accommodation, please contact the Technical Secretariat.



6. GENERAL INFORMATION

6. 1. Andorra

With more than one thousand years of history, Andorra is located in the heart of the Pyrenees, between France and Spain. It has a population of over 88,000 inhabitants, distributed across its seven parishes: Canillo, Ordino, Encamp, La Massana, Andorra la Vella, Sant Julià de Lòria and Escaldes-Engordany.

The country covers an area of 468 km^2 and its territory is predominantly mountainous, with 72 peaks rising above 2,000 metres. The highest is Coma Pedrosa (2,942 m), while the lowest point is located on the border between Andorra and Spain (840 m).

In winter, generous snowfall delights skiers and represents one of the country's main tourism assets. A wide range of activities is offered, including 308 km of ski slopes (Grandvalira Resort, Ordino-Arcalís, Pal Arinsal). These are complemented by mushing, snowshoeing, snow snake, ice quads, igloo building, snowmobile driving, ice skating at the Palau de Gel (Canillo), Naturland, the Tristaina Viewpoint, among many others.

The richness of its natural environment makes the Principality of Andorra an ideal place to enjoy nature. It is home to the 4,247-hectare Madriu-Perafita-Claror Valley, a site inscribed on the UNESCO World Heritage List under the category of cultural landscape. The country also has two natural parks: the Sorteny Valley Natural Park (1,080 ha) and the Comunal Natural Park of the Comapedrosa Valleys (1,542.6 ha).



Another major tourist attraction is Caldea-Inúu, the largest thermal leisure centre in southern Europe, created to relax and enjoy activities that contribute to health and well-being. Wellness is a growing product segment, increasingly developed in areas such as health and leisure.

Due to its long-standing tradition as a tourism destination, Andorra offers extensive hotel infrastructure, with more than 31,000 tourist beds (163 hotels providing 26,000 beds and 2,600 tourist accommodation units representing 12,500 beds).

Shopping in Andorra is renowned worldwide for its incredible variety of products in sectors such as jewellery, optics, sports, perfumery and more. In addition, its favourable tax regime allows visitors to enjoy highly competitive prices.

In recent years, efforts have been made to ensure that the country's gastronomy receives the recognition it deserves—whether through traditional cuisine showcasing local recipes, agricultural and artisanal products, or through international culinary offerings.

More about Andorra: https://www.youtube.com/@andorraworld/videos

6.2. Ordino

Ordino is one of the seven parishes of the Principality of Andorra, located in the northwest of the country and surrounded by an exceptional natural environment. Covering almost 90 km^2, it stands out for its balance between nature, culture and sustainable development. Its territory has been recognised by UNESCO as a Biosphere Reserve and distinguished as a Best Tourism Village, acknowledging its commitment to responsible tourism and the preservation of rural heritage.

A parish with a rich cultural heritage, it was here that Antoni Fiter i Rossell wrote the Manual Digest (1748) at the request of the Consell General, a key work for understanding the country's history and legal framework. The old town of Ordino, as well as villages such as La Cortinada, Llorts, Sornàs, Segudet and El Serrat, preserve a valuable architectural legacy, with Romanesque churches, traditional bordes and stately houses such as Casa d'Areny-Plandolit, now a national museum.

Ordino is a benchmark in environmental conservation and mountain tourism. The Sorteny Valley Natural Park, home to more than 800 plant species, offers hiking routes, wildlife observation and educational activities.

In winter, Ordino Arcalís is one of the country's most highly rated ski areas, offering skiing, snowboarding, freeride and family-friendly activities.

In summer, the region becomes a paradise for hiking, mountain biking, via ferrata and climbing, as well as for family activities in nature. Visitors can explore routes such as the Tristaina Lakes trail or the crossings through the natural park, and enjoy cultural and traditional events such as the *Nit de la Candela*, the *Fira del Bestiar*, or the *Falles de Sant Pere*, recognised as Intangible Cultural Heritage by UNESCO along with other similar traditions of the Pyrenees.

Ordino combines authenticity, sustainability and innovation, offering a privileged environment in which to live, explore and enjoy.



6.3. Climate

Andorra enjoys a high-mountain climate with Mediterranean influences. Temperatures are cold in winter and mild in summer, with significant variations depending on altitude and orientation. The country has a very high percentage of sunny days, and the climate is generally dry. The average annual minimum temperature is 3°C and the average maximum is 13°C.

During the month of March, the daily temperature range is pronounced, with minimum temperatures around 0°C in the mornings and evenings, and reaching up to 12°C during the warmest hours of the day.

For more information on weather forecasts, please visit the following page: Meteo – National Meteorological Service.

6.4. Local Time
Andorra is one hour ahead of Greenwich Mean Time (GMT +1).

6.5. Official Language
The official language is Catalan. Spanish and French are also widely spoken in the Principality.

6.6. Currency
The currency in use in Andorra is the Euro. All banks offer currency exchange services and have ATMs available 24 hours a day. International credit cards such as Visa, MasterCard and American Express, among others, are accepted.

6.7. Banks and Currency Exchange
The usual opening hours are Monday to Friday, from 09:00 to 17:00. Many banks remain open during lunchtime, although they close on weekends. We recommend visiting each institution's website for precise opening hours: https://visitandorra.com/en/visitor-information/banks-and-currency-exchange/

6.8. Shopping Hours
More than 2,000 shops in the Principality are open every day (including Sundays). General opening hours are from 10:00 to 20:00, and on Saturdays until 21:00.

6.9. Electricity
The electrical current is 220–240 volts / 50 Hz. Plug types are C and F (European standard). You may need adapters or converters if travelling from countries using 110 V or different plug types.

6.10. Local and International Phone Calls
The international dialling code for Andorra is +376. Most foreign mobile phones work in Andorra. Prepaid phone cards can be purchased from the following provider:
https://www.andorratelecom.ad/en/mobile-telephony/prepaid/

Note: Visitors are advised to use Wi-Fi networks to connect their mobile devices or tablets to the Internet during their stay. Excessive data usage or calls may result in high roaming charges.

6.11. Andorra Wi-Fi
The Andorra Wi-Fi network is available with both free and paid options. Users must register to access the service.

Free Wi-Fi access will be available at the Andorra la Vella Congress Centre during the days of the Congress.

Andorra Wi-Fi is the public Wi-Fi network provided by Andorra Telecom along the two main shopping avenues in Andorra la Vella: https://visitandorra.com/en/visitor-information/stay-in-touch-with-ease/

Internet connection: How to purchase Internet access?
https://www.andorratelecom.ad/en/internet/wifi-total/

6.12. Tourist Information

For more information, please consult: https://visitandorra.com/en/ y Visitordino.com

6.13. Local Transport

For more information, please consult: https://visitandorra.com/en/visitor-information/transport-and-mobility/get-around-easily/

6.14. Useful Telephone Numbers

Andorra Police: 110
Fire Brigade: 112
Hospital Nostra Senyora de Meritxell: 116

